

Panasonic NS-700 Automatic Two Way Recording Telquest Tech Support

The Application Key KX-NSU002 is required for this feature to work.

You need to create a user that will be the Supervisor.

1. Click here...

2. Click here...

3. Click here...

4. Click here...

5. Name the User...

This tab...

NS700 Web Maintenance Console
008.00055

Login as INSTALLER

Users

Single User

1. User Profiles

2. Add User

3. Click here...

4. Click here...

1. Single User

2. Multiple Users

3. Automatic Two-way Recording

4. Call Management

PBX Configuration

UM Configuration

Network Service

User Information

Contact

Unified Message

Telephony Feature

Login Account

First Name

Last Name

Change Language

Department

Section

User Group

User Level

New

User

English (US)

1

User

OK

Cancel

You are on the same screen...

I have indicated the basic settings to make it work.

You can add additional info if needed.

The screenshot shows the 'Edit User' interface in the NS700 Web Maintenance Console. The left sidebar contains a tree view with 'Users' expanded, showing '1. User Profiles' and '2. Add User'. The main area has tabs for 'User Information', 'Contact', 'Unified Message', 'Telephony Feature', and 'Login Account'. The 'Contact' tab is active. Fields include 'Extension No.' (101), 'Device' (Wired), 'Extension PIN' (with an 'Edit' button), 'CAUTION' text, 'DDI', 'Fax', 'Phone (Home)', 'Phone (Mobile)', 'Email 1' (with 'Email Address' field containing 'NewUser@xxx.com' and checkboxes for 'Use for missed call notification' and 'Automatic copy to UM message notification'), and 'Email 2' (with 'Email Address' field and 'Use for missed call notification' checkbox). Callouts point to the 'Contact' tab, the 'Extension No.' dropdown, and the 'Email 1' address field. Bottom buttons are 'OK', 'Cancel', and 'Apply'.

1. Click here...

2. Select ext...

3. Enter the email for the Supervisor...

Note:

Step 3 is NOT the email address where recordings are sent to.

That is set on Page XXXXXX

You are on the same screen...

I have indicated the basic settings to make it work.

You can add additional info if needed.

This User will be able to log into the KSU and access certain areas of the Automatic Two Way Recordings.

Give that User a Login ID and Password:

NS700 Web Maintenance Console
008.00055

Login as INSTALLER

Users

- 1.User Profiles
- 2.Add User
 - 1.Single User
 - 2.Multiple Users
- 3.Automatic Two-way Recording
- 4.Call Management
- PBX Configuration
- UM Configuration
- Network Service

Single User

User Information Contact Unified Message Telephony Feature **Login Account**

Login ID : New User

Password :

(Only allow a-z, A-Z, 0-9, * and # to be inputted.)

Re-enter :

CAUTION: It is strongly recommended that a password should be complex for maximum protection.
Change the password periodically.

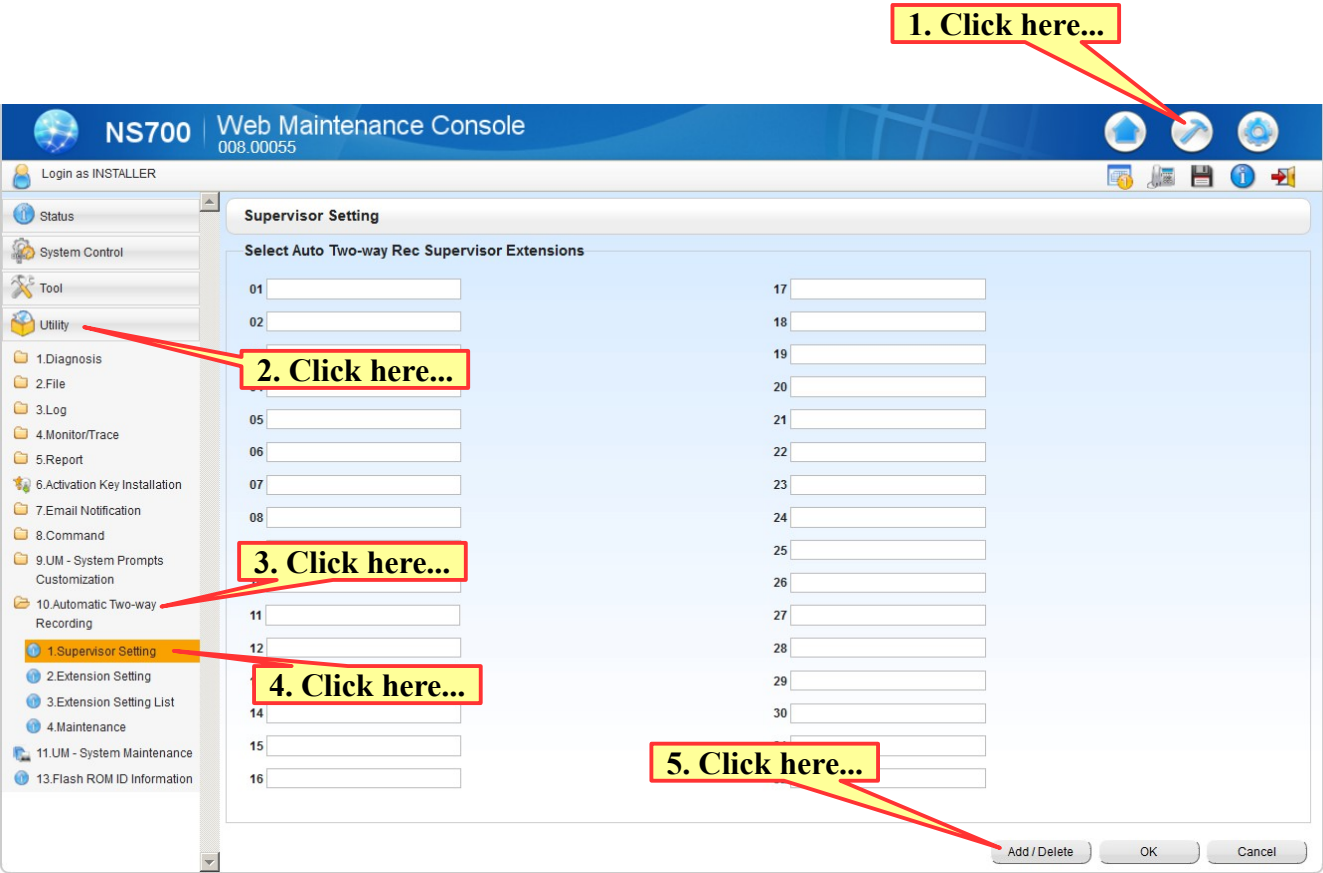
OK Cancel

1. Click here...

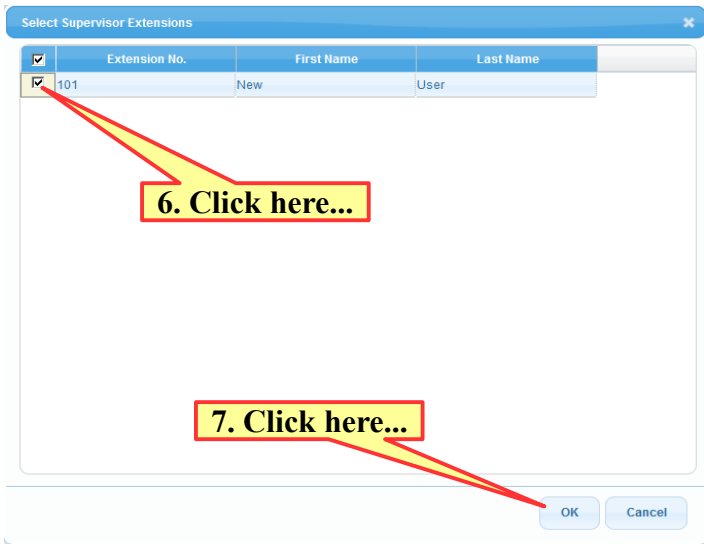
2. Set Name and Password...

3. Click here...

Supervisor Setting



This pop up will appear:



Create a Mailbox where the recordings will be saved

NS700 Web Maintenance Console
008.00055
Login as INSTALLER

Extension Setting

Select a Supervisor
101.New User

2. Click here...

3. Add it...

UM Destination Mailbox

Assign a Destination Mailbox
Add New Mailbox : 222
Select Mailbox :

What type of calls to record

☒ Internal Call
☒ External Call
☒ ICDG Incoming Only

4. Click each...

Select User Extensions

Add

5. Click here...

1. Click here...

List View Cancel

This pop up will appear:

Select User Extensions

Extension Number	Extension Name
<input checked="" type="checkbox"/> 102	
<input checked="" type="checkbox"/> 103	
<input checked="" type="checkbox"/> 104	
<input checked="" type="checkbox"/> 105	
<input checked="" type="checkbox"/> 106	
<input checked="" type="checkbox"/> 107	
<input checked="" type="checkbox"/> 108	
<input checked="" type="checkbox"/> 109	
<input checked="" type="checkbox"/> 110	
<input type="checkbox"/> 111	
<input type="checkbox"/> 112	
<input type="checkbox"/> 113	
<input type="checkbox"/> 114	
<input type="checkbox"/> 115	
<input type="checkbox"/> 116	
<input type="checkbox"/> 117	
<input type="checkbox"/> 118	
<input type="checkbox"/> 119	
<input type="checkbox"/> 120	

6. Check each Ext. that will have its calls recorded...

7. Click here...

OK Cancel

8. Click here...

This pop up will appear:

Automatic Two-way Recording Settings

Extension Number	Extension Name	Internal Call	External Call	ICDG Incoming Only	Supervisor
102		On	On	On	101:New User
103		On	On	On	101:New User
104		On	On	On	101:New User
105		On	On	On	101:New User
106		On	On	On	101:New User
107		On	On	On	101:New User
108		On	On	On	101:New User
109		On	On	On	101:New User
110		On	On	On	101:New User

9. Click here...

OK

Cancel

Allow Mailbox 222 to send out emails

1. Click here...

NS700 Web Maintenance Console
008.00055

Login as INSTALLER

Mailbox Settings (Quick Setting)

Mailbox Number	Extension	First Name	Last Name
<input checked="" type="checkbox"/> 222			
<input type="checkbox"/> 601	601	ICD Group 001	
<input type="checkbox"/> 602		ICD Group 002	
<input type="checkbox"/> 603			
<input type="checkbox"/> 604	604	ICD Group 004	
<input type="checkbox"/> 605	605	ICD Group 005	
<input type="checkbox"/> 606	606	ICD Group 006	
<input type="checkbox"/> 607	607	ICD Group 007	
<input type="checkbox"/> 608	608	ICD Group 008	
<input type="checkbox"/> 609	609	ICD Group 009	
<input type="checkbox"/> 610	610	ICD Group 010	
<input type="checkbox"/> 611	611	ICD Group 011	
<input type="checkbox"/> 612	612	ICD Group 012	
<input type="checkbox"/> 613	613	ICD Group 013	

Page 1 of 2 100 View 1-100 of 151

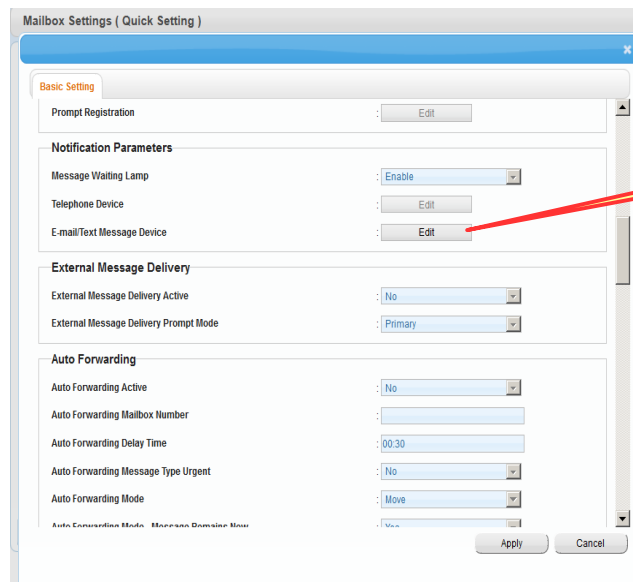
OK Cancel Apply

6. Click here...



Close Up View

This pop up will appear:

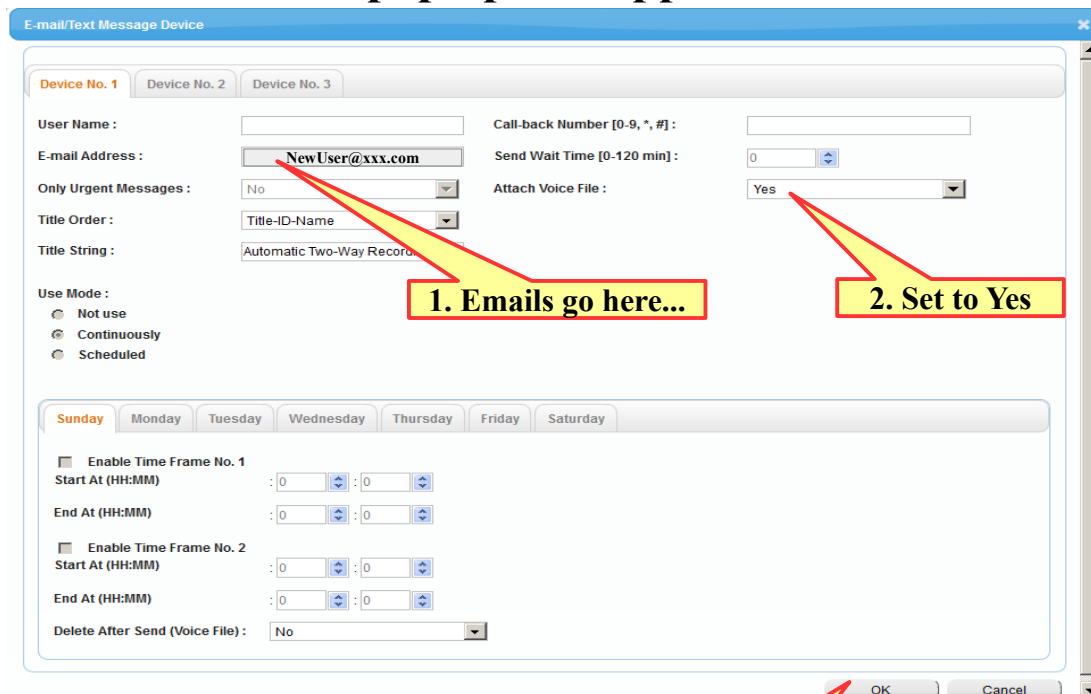


The image shows a 'Mailbox Settings (Quick Setting)' dialog box. It has a 'Basic Setting' tab. Under 'Notification Parameters', there is a 'Message Waiting Lamp' set to 'Enable', and 'Telephone Device' and 'E-mail/Text Message Device' both have 'Edit' buttons. Under 'External Message Delivery', 'External Message Delivery Active' is 'No' and 'External Message Delivery Prompt Mode' is 'Primary'. Under 'Auto Forwarding', 'Auto Forwarding Active' is 'No', 'Auto Forwarding Mailbox Number' is empty, 'Auto Forwarding Delay Time' is '00:30', 'Auto Forwarding Message Type Urgent' is 'No', and 'Auto Forwarding Mode' is 'Move'. At the bottom are 'Apply' and 'Cancel' buttons.

2. Click here...

1. Scroll Down...

This pop up will appear:



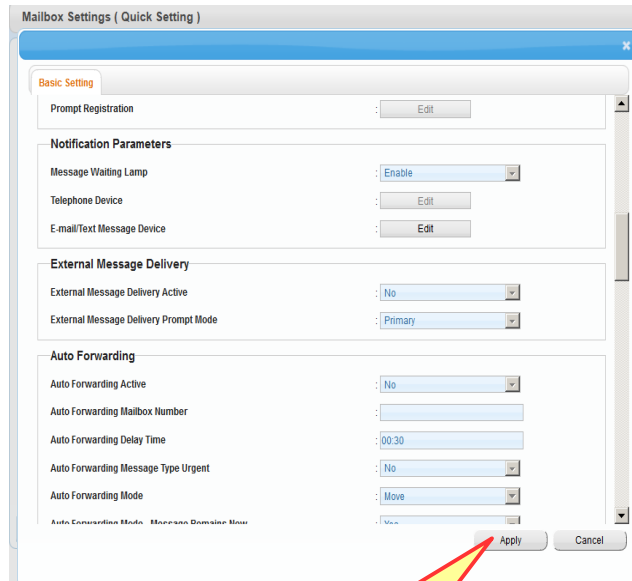
The image shows an 'E-mail/Text Message Device' configuration dialog box. It has tabs for 'Device No. 1', 'Device No. 2', and 'Device No. 3'. Under 'Device No. 1', 'User Name' is empty, 'E-mail Address' is 'NewUser@xxx.com', 'Only Urgent Messages' is 'No', 'Title Order' is 'Title-ID-Name', and 'Title String' is 'Automatic Two-Way Recording'. 'Call-back Number [0-9, *, #]' is empty, 'Send Wait Time [0-120 min]' is '0', and 'Attach Voice File' is 'Yes'. 'Use Mode' has radio buttons for 'Not use', 'Continuously', and 'Scheduled'. Below are tabs for days of the week. Under 'Sunday', 'Enable Time Frame No. 1' is checked with 'Start At (HH:MM)' and 'End At (HH:MM)' both set to '0'. 'Enable Time Frame No. 2' is also checked with similar settings. 'Delete After Send (Voice File)' is 'No'. At the bottom are 'OK' and 'Cancel' buttons.

1. Emails go here...

2. Set to Yes

3. Click here...

This pop up will appear again:



The image shows a 'Mailbox Settings (Quick Setting)' dialog box. It has a title bar with a close button. Below the title bar is a tab labeled 'Basic Setting'. The settings are organized into sections: 'Prompt Registration' with an 'Edit' button; 'Notification Parameters' with 'Message Waiting Lamp' (set to 'Enable'), 'Telephone Device' (with an 'Edit' button), and 'E-mail/Text Message Device' (with an 'Edit' button); 'External Message Delivery' with 'External Message Delivery Active' (set to 'No') and 'External Message Delivery Prompt Mode' (set to 'Primary'); and 'Auto Forwarding' with 'Auto Forwarding Active' (set to 'No'), 'Auto Forwarding Mailbox Number' (empty text field), 'Auto Forwarding Delay Time' (set to '00:30'), 'Auto Forwarding Message Type Urgent' (set to 'No'), 'Auto Forwarding Mode' (set to 'Move'), and 'Auto Forwarding Mode' (set to 'Move'). At the bottom right are 'Apply' and 'Cancel' buttons. A red arrow points from a yellow box below to the 'Apply' button.

1. Click here...

Make a test call from one of the extensions listed on Page 5, Step 6 and it should be sent to the Supervisors email address.